

Acknowledgments

This is my first book. As soon as I decided to write it, I knew I needed help. It didn't take long to work out whom to ask. Neil Thompson is the smartest test manager I know. I was tasked with writing a test strategy for a major e-business project for Barclays Bank, PLC, in December 1999. Using the approach set out in this book, working with the staff of the bank and the system integrator, I documented a risk register with over 70 distinct risks. Working as a team, we formulated a test process in a single marathon meeting. I drafted a skeletal test strategy around this test process. Neil picked up where I left off; it was his task to complete the strategy and make it happen. By any measure, this was a big project: It had a large budget; it was technically and organizationally complex; politics occasionally came into play; and it was stressful. In the months that followed, Neil did make it happen. I am delighted to report that he saw the project through to its successful "go-live." I am also very grateful for his contribution to this book. Neil wrote Chapters 18 through 20 and has made contributions throughout the text.

I would like to thank my partners at Systeme Evolutif, Cindy Morelli, Paul Herzlich, and Zvi Herzenshtein, for their patience in letting me do my own thing for most of 2001. I start work again tomorrow—honest. I would also like to thank my colleague Sean Conley, who finds me interesting pieces of work to get involved in.

Neil and I would like to thank all of our clients, particularly Malcolm Brown, Bob Wilson, and our other colleagues at Barclays Bank.

Without our reviewers, this book would be a jumble of off-the-wall ideas. We extend our sincere gratitude to them all: Isabel Evans, Julie

Gardiner, Kath Harrison, Grenville Johns, Cem Kaner, Wayne Mallinson, Erik Petersen, Lloyd Roden, Steve Splaine, Lawrence Titterington, and Erik van Veenendaal.

The British Computer Society Specialist Interest Group in Software Testing (BCS SIGIST) is a continual source of inspiration because it allows us to meet testers on the front lines. I thank all of SIGIST's members and especially the committee's volunteers, who continue to promote the testing discipline with enthusiasm.

We also appreciate the international diversity and exceptional community spirit of the EuroSTAR conferences. Neil and I each presented papers at the first EuroSTAR in 1993. We have hardly missed this annual gathering since then.

I would like to thank Artech House, particularly Tim Pitts, who seemed to think this book was a good idea, and Ruth Harris, who has provided me with valuable advice and encouragement throughout the writing of it.

Neil would like to thank his parents and family, friends, teachers, and colleagues, who have helped (or at least tolerated) him over the years.

Finally, I would like to thank my wife, Julia, for transcribing the tapes of the seminars I ran in 2000 and 2001, upon which much of this material is based. More importantly, I thank her for the "program management" of me through the whole exercise.